



The Hon Barry O'Farrell MP

Premier of NSW

Minister for Western Sydney

MEDIA RELEASE

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MAKING LIFE EASIER: ONE-STOP SHOPS FOR GOVT SERVICES DELIVERED

NSW Premier Barry O'Farrell today announced the rollout of 'One-Stop Shops' for the delivery of government services in 24 locations across the State.

"Known as 'One Gov', a range of government services from Seniors Card applications and fishing licences through to the purchase of national park passes and birth, deaths and marriage applications, can now be accessed through Fair Trading offices.

"This is all about making life easier for people," Mr O'Farrell said.

"One year ago, I committed to introduce one-stop shops for government services, now we are delivering. It's common sense," he said.

A successful pilot program was launched in Penrith and Orange in the middle of last year.

It has now been rolled out across the state in the following locations:

- Sydney CBD
- Blacktown
- Hurstville
- Liverpool
- Parramatta
- Penrith
- Gosford
- Wollongong
- Newcastle
- Port Macquarie
- Coffs Harbour
- Grafton
- Lismore
- Tweed Heads
- Armidale
- Tamworth
- Dubbo
- Orange
- Bathurst
- Goulburn
- Queanbeyan
- Wagga Wagga
- Albury
- Broken Hill

The additional services now available include:

- Births, Deaths and Marriages - lodgement of applications;
- Seniors Cards – lodgement of applications;
- National Parks – purchase of passes;
- NSW Housing – lodgement of applications;
- Fishing Licences – application and renewal;
- Office of State Revenue – payment of fines;
- Retail Tenancy Bonds – lodgement; and,
- Fair Trading offices will now offer a JP service

The NSW Government is looking at continuing the rollout, including widening the services available and setting them up in RMS offices.