

## List of contents

Section	pdf	Page
Aboriginal and Torres Strait Islander People	7	82
About Commerce	2	3
Accounts payable performance	7	199
Annual report preparation	7	199
<b>Appendices</b>	<b>7</b>	<b>199</b>
Audit and compliance	4	54
Australian Centre for Advanced Computing and Communications (ac3)	7	200
Boards and committees	7	201
Commerce offices	7	266
Consultants	7	212
Consumer response	7	213
<b>Corporate governance</b>	4	51
<b>Corporate performance</b> (and performance indicators)	3	<b>5</b>
■ Office of Fair Trading	3	5
■ Government Chief Information Office	3	13
■ Office of Industrial Relations	3	16
■ Office of NSW Procurement (incl StateFleet)	3	19
■ Office of Public Works and Services	3	25
■ Strategic Communications and Government Advertising	3	38
■ Improved internal performance	3	40
■ Financial highlights	3	49
Credit card certification	7	215
Director General's message	1	1
Disability Action Plan	7	215
Electronic service delivery	7	220
Employment relations policies and practice	5	73
Employment statistics	5	72
Energy and environment	3	41
Employment equity (Equal Employment Opportunity)	5	78
Equity and diversity	5	77
Ethics and probity	4	56
Ethnic Affairs Priority Statement	5	85
Executive	5	63

<b>Section</b>	<b>pdf</b>	<b>Page</b>
<b>Financial statements</b>	6	<b>91</b>
■ Department of Commerce	6	91
■ NSW Government Telecommunications Authority (Telco)	6	145
■ Australian Centre for Advanced Computing and Communications (ac3)	6	165
Freedom of Information - Statement of Affairs	4	57
Freedom of Information statistical information	7	225
Funds granted to non-government community organisations	7	232
Government and Related Employees Appeals Tribunal	7	241
Heritage asset management strategy	7	243
Implementation of price determination	7	243
Inclusion of other annual reports	7	243
Land disposal	7	247
Legislation administered	7	247
Legislative changes	7	249
NSW Government Telecommunications Authority	7	253
Occupational health, safety and injury management	5	87
Organisation chart	5	61
Organisational change	5	62
Overseas travel	7	254
<b>People and organisation</b>	5	<b>61</b>
People with a disability	5	80
Performance management	4	51
Privacy management	4	59
Publications	7	256
Research and development	7	259
Risk management	4	52
Senior executive service remuneration	5	67
Significant judicial decisions	7	261
State Contracts Control Board	7	263
Transport Appeals Board	7	240
Waste management and reduction	3	42
Women	5	80
Youth	5	83